



Issue 1, December 2017

DIGITAL ACCESS in short...

“DIGITAL ACCESS: Digital Skills for People Living in the 3rd Age - Effective Digital Access to Public Services” is a European cooperation project aimed at training elderly people to develop specific digital skills needed to access public services online. The project is developing a new training programme targeted at people living in the 3rd age in order to support their adaptation to the digital-oriented changing world and ensure that they can easily identify and access the right services, take advantage of the benefits the Internet offers, and feel confident for using online tools to manage their health and life quality. The project is funded under the Erasmus+ programme for the period 2017-2019.



DIGITAL ACCESS is launched...

The kick-off project meeting was held on 17-18 November 2017 in Sofia, Bulgaria and used for discussing and planning the project activities and developing an approach towards the involvement of relevant stakeholders and target groups representatives. The partners are already working on the development of the national roadmaps on online public services as well as on the training programme for developing specific skills for digital access to public services of elderly people.



DIGITAL ACCESS aims to:

- train elderly people to ***develop digital skills*** needed to access public services online
- provide a ***tailored solution for overcoming barriers*** related to access, skills, confidence and motivation of elderly people to take full advantage of the opportunities offered by the Internet and the digital services
- ***apply a confidence-building approach*** by developing virtual assistance based on elderly people's real life scenarios
- provide support to the elderly for gaining ***up-to-date personal competences and transversal skills***, leading to a significant step towards active ageing

DIGITAL ACCESS plans to:

- develop ***public services roadmaps*** providing information on the most relevant online public services in 5 EU countries
- elaborate a ***training programme*** for improving basic digital skills and developing specific skills for digital access to public services
- create an ***e-learning and e-assistance platform*** with a Virtual assistance tool for digital inclusion of the elderly
- develop an ***effective methodology*** for high-quality work with elderly people by applying confidence-building approach and interactivity
- develop ***policy recommendations*** for improving active ageing and digital literacy of elderly
- organise ***triggering word of mouth events*** for presenting the project results and supporting their exploitation at local, national and European level

DIGITAL ACCESS partners:

CATALYST IN COMMUNITIES LTD (UK) – coordinator

INTHECITY PROJECT DEVELOPMENT (NL)

INSTITUTE FOR TRAINING OF PERSONNEL IN INTERNATIONAL ORGANIZATIONS (BG)

AKLUB CENTRUM VZDELAVANI A PORADENSTVI (CZ)

KU TU EOOD (BG)

TRADIGENIA SL (ES)

MUNICIPALITY OF KARDITSA (GR)

For more information on the project, please visit www.digital-3rd-age.eu, or contact the project partners.



This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.